

MCLEAN COUNTY 9-1-1 COMMUNICATIONS CENTER

2411 E. Empire St.
Bloomington, IL 61704-8200

Ph. (309) 663-9911
Fax (309) 664-7917

LETTER OF INTENT

1/17/08

Michael F. Davis
Verizon Business
2655 Warrenville Rd
Downers Grove, IL 60115

Dear Mr. Davis:

This letter is to confirm our intent to install an Enhanced 9-1-1 System. The selective routing feature for the enhanced 9-1-1 system will be provided by the local exchange carrier(s). We assume, unless otherwise notified, that the 9-1-1 System will be installed and in operation by May 1, 2008. Public phones under your jurisdiction will also be posted and operational with 9-1-1 coin free dialing.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval for establishing 9-1-1 service. Thank you for your attention to this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony W. Cannon".

Anthony W. Cannon
McLean County 911 Executive Director

911 GENERAL INFORMATION

January 17, 2008

Operational Date: July 1, 2006

Submitted by: McLean County

_____ Final Plan

_____ XX Modification of an Existing System – I.C.C. Docket Number _____

162,000

Total Population Served

98,530

Total Access Lines

1,081

Total Land Area Covered in Square Miles

PSAP 9-1-1 System Liaison to the Commission: *(No Consultants)*

Anthony W. Cannon
McLean County 911 Executive Director
2411 E. Empire
Bloomington, IL 61704
309-663-9911 (Office)
309-663-9953 (Fax)



COMMUNITIES SERVED

A List of all communities to be served by the proposed 9-1-1 System.
Please include the name of community and official mailing address
including street address, city and zip code.

City, Town or Village	Street Address, City, Zip Code
Anchor	P.O. Box 94, Anchor, IL 6170
Village of Arrowsmith	205 N Main St, Arrowsmith, IL 61722
Village of Bellflower	210 N Latcha St, Bellflower, IL 61724
City of Bloomington	109 E Olive St, Bloomington, IL 61701
Village of Carlock	304 S Perry St, Carlock, IL 61725
City of Chenoa	201 Green St, Chenoa, IL 61726
Village of Colfax	307 N Harrison St, Colfax, IL 61728
Village of Cooksville	100 W Garfield St, Cooksville, IL 61730
Village of Danvers	105 S Broadway St, Danvers, IL 61732
Village of Downs	211 S Seminary St, Downs, IL 61736
Ellsworth	104 E School St, Ellsworth, IL 61737
Village of Gridley	117 E 3rd St, Gridley, IL 61744
Village of Heyworth	108 S Buchanan St, Heyworth, IL 61745
Village of Hudson	109 Front St, Hudson, IL 61748
City of LeRoy	111 E Center st, LeRoy, IL 61752
City of Lexington	329 W Main St, Lexington, IL 61753
Village of Mclean	121 S Hamilton St, Mclean, IL 61754
Town of Normal	803 N Main St, Normal, IL 61761
Village of Saybrook	226 W Lincoln St, Saybrook, IL 61770
Village of Stanford	100 Boundary St, Stanford, IL 617743
Village of Towanda	211 W Washington St, Towanda, IL 61776

Narrative Statement

Prepared by Anthony W. Cannon
McLean County 911 Executive Director

McLean County now operates an Enhanced 911 system, as authorized by the Illinois Commerce Commission Order 01-0687 of 11 December 2001 and has modified under order 4-0787. The current system has one PSAP(Metcom) located at 2411 East Empire Street, Bloomington, IL 61704 and one PSAP(Bloomington) located at the Bloomington Police Department, 305 S. East, Bloomington, IL 61701. Both PSAPs can communicate with all agencies within the county as well as with adjacent agencies. With the installation of Starcomm21 radio system they can also speak to agencies across the state. This is done using two way radios and computer interconnects (LEADs, ENET). ENET puts the PSAP in contact with all other 24 hour dispatch centers across the state of Illinois.

McLean County is asking the Illinois Commerce Commission to approve a modification that will allow it to add a new PSAP to the county E911 system. This new PSAP will be in addition to the two existing PSAPs.

Illinois State University has asked the McLean County ETSB to modify its' plan as to allow the University authority to receive and dispatch Enhanced 911 calls from within the University boundaries. The University further states that they will act as a backup PSAP for the other PSAPs in the system. This arrangement will allow ISU, Bloomington and Metcom to mutually back each other up if required. The ISU PSAP will be operated according to the Illinois Emergency Telephone Act and rules and regulations set down by the Illinois Commerce Commission Part 725, as well as other rules and regulation as required by the state and/or federal authorities regulating 911.

This PSAP to be known as the "ISU PSAP" shall be located at 718 W. College, Normal, Illinois 61761. It will be located in a secure area of the Police Department not accessible to the public either by entry or sight. The equipment room shall also be secure within the building. The PSAP shall be staffed by trained personnel. The PSAP shall have a back up generator and UPS interconnected to the public utility. There shall be two console positions that will be able to answer 9-1-1 calls as well as dispatch emergency units; each will be able to handle TTY calls. A logging recorder shall record all incoming radio and telephone transmissions. An overflow position shall be available for busy times. Two portable 9-1-1 call taker positions can also be brought on line to supplement high volume times at the PSAPs.

Wire line E911 calls from within the University boundaries (ESN 458) shall be selectively routed to the ISU PSAP. Wireless 9-1-1 calls within McLean County will continue to be handled at Metcom with the capabilities of transferring calls to and from the ISU PSAP. This transfer capability shall be done through the 9-1-1 system hardware and software.



Each PSAP, act as each others backup PSAP and will have the same capabilities as required by the Illinois Commerce Commission Rules and Regulations.

As with the current Metcom PSAP and the Bloomington PSAP, the ISU PSAP will comply with all Illinois Commerce Commission and federal rules pertaining to the operations of the McLean County E9-1-1 system. The McLean County Emergency Telephone System Board will ensure operations continue to meet all rules and regulation for the operation of PSAPs and 9-1-1 systems within the State of Illinois.



Exhibit 3
SYSTEM PARTICIPANTS

A list of system participants showing the 9-1-1 land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also be shown on the maps and should also have signed a call handling agreement. *NOTE: - Please provide Exhibit 3 on diskette, if possible.

System Participants	Street Address, City, Zip Code	Administrative Telephone No.	Population	Land Area (Sq miles)	Check Appropriate Box		
					Dispatch	Transfer	Call Relay
Bellflower Police	201 N Latcha St, Bellflower, 61724	309-722-3757	421	1	X		
Bloomington Police	109 E Olive St, Bloomington, 61701	309-434-2301	57,700	21.25	X		
Chenoa Police	201 Green St, Chenoa, 61726	815-945-7619	1,847	1	X		
Colfax Police	307 N Harrison St, Colfax 61723	309-723-2351	920	0.5	X		
Danvers Police	306 E Main St, Danvers, 61732	309-963-4444	921	1	X		
Downs Police	RR 2, Box 282, Downs, 61701	309-828-4734	800	0.5	X		
Gridley Police	117 E Third St, Gridley, 61744	309-747-3700	1,247	1	X		
Heyworth Police	108 S Buchanan St, Heyworth, 61745	309-473-2811	1,598	1	X		
Hudson Police	217 Shiner St, Hudson, 61748	309-726-1001	1,006	0.5	X		
ISP District #6	P.O. Box 498, Pontiac, 61764	815-844-3131	140,000	1,186		X	
LeRoy Police	111 E Center St, LeRoy, 61753	309-962-3310	2,870	2	X		
Lexington Police	329 W Main St, Lexington, 61753	309-365-2341	1,806	1	X		
Mclean Co. Sheriff's Dept	104 W Front St, Bloomington, 61704	309-888-5030	25,909	1,141.75	X		
Normal Police	100 E Phoenix St, Normal, 61761	309-452-1121	42,200	13	X		
Standford Police	100 W Boundary St, Stanford, 61774	309-379-2026	720	0.5	X		
Illinois State University Police	Normal, 61761	309-438-8631	25,300	1			X
Lake Bloomington Police	109 E Olive St, Bloomington, 61701	309-434-2301	included w/blm	included w/blm	X		
Allin Twp Fire Prot.	104 W Main St, Stanford, 61774	309-379-4311	unknown	36	X		
Anchor Fire Department							
Octavia Fire Prot.	P.O. Box 42, Anchor, 61720	309-723-3391		36	X		
Arrowsmith Fire Dept							
Arrowsmith-Saybrook FPD	Box 166, Arrowsmith, 61722	309-727-1252		36	X		
Bellflower Fire Dept.	207 N. Latcha St, Bellflower, 61724	309-722-3237		63	X		
Bloomington Fire Dept	310 N Lee St, Bloomington 61701	309-434-2500		21.25	X		
Bloomington Twp Fire Depart.	14880 Old Colonial Rd, Bloomington 61704	309-828-4641		23	x		
Carlock Fire Dept	200 N. Lincoln St, Carlock 61775	309-376-3221		35	X		
Chenoa Fire Dept	302 Green St, Chenoa, 61726	309-945-3231		84.75	X		
Colfax Fire Dept							
Octavia Fire Prot.	203 E Main St, Colfax, 61728	309-723-3461		36	X		

Congerville FPD	Box 85, Congerville, 61729	309-448-2384					
Cooksville Fire Dept.							
Octavia Fire Prot.	Box 109, Cooksville, 61730	309-725-3587			35.25	X	
Cropsey Fire Dept.							
Octavia Fire Prot.	102 E Yates St, Cropsey, 61731	309-377-2341			53	x	
Dale Twp Fire Dept.							
Shirley & Dale	10605 Quinn St, Shirley 61772	309-379-2901			36	X	
Danvers Fire Dept.	208 E. Main St, Danvers, 61732	309-963-4545			59.5	X	
Downs Comm Fire Prot	108 S. Seminary St, Downs, 61736	309-378-2021			55.25	X	
Ellsworth Fire Dept	P.O. Box 68, Ellsworth, 61737				41	X	
El Paso Fire Dept	249 E. Front St, El Paso, 61738	309-527-2555					X
Fairbury Rural Fire	201 W Locust St, Fairbury, 61739	309-692-2743			12		X
Farmer City Fire	105 S Main St, Farmer City, 61842	309-928-2111			6		X
Gridley Fire Dept	108 W Third St, Gridley, 61744	309-747-2823			63.5	X	
Hudson Fire Dept	107 N. Front St, Hudson 61748	309-726-1501			54	X	
LeRoy Comm Fire Prot	110 S East St, LeRoy, 61752	309-962-9663			82	X	
Lexington Fire Dept	104 Parkway, Lexington, 61753	309-365-2341			90	X	
Mt. Hope-Funks Grove FPD	201 S Hamilton St, Mclean 61754	309-874-2027			96	X	
Normal Fire Dept	1300 E College Ave, Normal, 61761	309-452-1689			13.5	X	
Northern Platt FPD	108 N Washington St, Mansfield 61854	217-489-3641			3		X
Randolph Twp Fire Prot.	103 S. Buchanan St, Heyworth, 61745	309-473-3223			54.5	X	
Saybrook Fire Dept.							
Saybrook-Arrowsmith FPD	RR 1, Box 29, Saybrook, 61770f	309-475-3031			36	X	
Towanda Fire Dept	404 S. Madison, Towanda, 61776	309-728-2121			52	X	
Allin Twp Ambulance Service	104 Main St, Stanford, 61774	309-379-3411			52	X	
Bloomington Fire/Rescue							
(Fire Agreement)	310 N Lee St, Bloomington 61701	309-434-2500			36	X	
Chenoa EMS	311 Green St, Chenoa, 61726	815-945-7111			84.75	X	
Congerville Ambulance	201 1st St, Congerville, 61729	309-448-2384					X
Danvers Ambulance Service	208 E. Main St, Danvers, 61732	309-963-4545			94.5	X	
El Paso EMS	249 E. Front St, El Paso, 61738						X
EMCAA 1 Ambulance Serv.	303 N Harrison St, Colfax 61728	309-454-1400					
		309-727-1352			28	X	
EMCAA 2 Ambulance Serv.	239 W Lincoln, Saybrook, 61770	309-454-1400				X	
Farmer City Ambulance	105 S Main St, Farmer City, 61842	309-727-1352					X
Gridley EMS	105 E Third St, Gridley, 61744	309-928-2111			25		
		309-747-2644			63.5	X	

Heyworth Ambulance Service	P.O. Box 258, Heyworth, 61745	309-473-3727					
LeRoy Emergency Amb Serv	110 S East St, LeRoy, 61752	309-473-2078		60	X		
Lexington Ambulance	104 Parkway, Lexington, 61753	309-962-9663		135	X		
Lifeline Mobile Medics	112B Southgate Dr, Bloomington, 61704	309-365-2351		90	X		
McLean County Rescue	901 N Main St, Normal, 61761	309-827-3060		266	X		
Normal Fire/Rescue (Fire Agreement)	1300 E College Ave, Normal, 61761			1,188	X		
Southeast Livingston County Ambulance Service	519 S 5th St, Fairbury, 61739	309-452-1689		13.5	X		
		815-692-2414		12		X	

EXHIBIT 4

ADJACENT AGENCIES

AGENCIES	STREET ADDRESS CITY, ZIP CODE	TELEPHONE NUMBER	DISPATCH
Armington Fire Dept.	Armington 61721	309-392-2991	Transfer
Armington Rescue	Armington 61721	309-392-2991	Transfer
Arrow Medical Services Fisher EMS	210 E. University Champaign 61820		
Atlanta Fire Dept.	107 NE First St. Atlanta 61723	217-337-3911	Transfer
Champaign Sheriff's Dept.	204 E. Main St. Urbana 61801	217-648-2351	Transfer
Clinton Ambulance Service	118 W. Washington Clinton 61727	217-384-1204	Transfer
DeWitt Sheriff's Dept.	101 W. Washington Clinton 61727	217-935-9571	Transfer
Duffy Ambulance Service	Pontiac 61764	217-935-3196	Transfer
Eureka Fire Protection/ Goodfield Fire Dept.	PO Box #2 Eureka 61530	815-844-7111	Transfer
Flanagan-Graymont Amb. Ford Sheriff's Dept.	Flanagan 61740 235 N. American Paxton 60957	309-467-2375 815-796-4443	Transfer Transfer
Forrest Fire Dept. Mutual Aid	706 N. Center Forrest 61741	217-379-2324	Transfer
Gibson City Ambulance Service ISP District #8	Gibson City 60936 RR 2	815-657-8429 217-784-8281	Transfer Transfer
ISP District #9	Metamora 61548 155 Exit 88 RR 11	309-676-2116	Transfer
ISP District #10	Springfield 62707 US 45 South, PO Box 110	217-786-7107	Transfer
ISP District #21	Pesotum 61863 PO Box 147 Ashkum 60911	217-265-0050 815-698-2395	Transfer Transfer

Livingston Sheriff's Dept.	112 W. Madison Pontiac 61764	815-844-7171	Transfer
Logan Sheriff's Dept.	911 Pekin St. Lincoln 62656	217-732-4159	Transfer
Mackinaw Ambulance Service	104 W. Madison Mackinaw 61755	309-359-3571	Transfer
Mackinaw Fire	104 W. Madison Mackinaw 61755	309-359-8037	Transfer
Minier Fire Dept.	107 W. Central Minier 61759	309-392-2112	Transfer
Minier Rescue Squad	107 W. Central Minier 61759	309-392-2112	Transfer
Platt Sheriff's Dept.	202 W. Livingston Monticello 61856	217-762-7533	Transfer
Pontiac Fire Dept. Mutual Aid	413 N. Hill St. Pontiac 61764	815-842-3225	Transfer
Sangamon Valley Fire Dept. Fisher Fire	108 W. Front Fisher 61843	217-897-1184	Transfer
Strawn Fire Dept. Mutual Aid	Strawn 61775	815-688-3320	Transfer
Sullivant Township FPD Mutual Aid	Sibley 61773 11 S. Front St. Pekin 61554	309-663-5151 217-745-2343	Transfer
Tazewell Sheriff's Dept.	Box 347 Wapella 61777	309-346-4141	Transfer
Wapella Fire Dept. Mutual Aid	111 E. Court Eureka 61530	217-935-2495	Transfer
Woodford Sheriff's Dept.	52 N. Elm El Paso, IL 61738	309-467-2375 309-527-4005	Transfer
El Paso Police Department			Call Relay

EXHIBIT 5

Telco	Exchange	Prefixes (Area Code)	Type of 9-1-1 Service
Ameritech	Gibson City	784 (217)	Enhanced 9-1-1
El Paso	El Paso	527 (309)	"
Frontier	Cooksville	725 (309)	"
Frontier	Danvers	963 (309)	"
Frontier	Towanda	728 (309)	"
Gridley	Gridley	747 (309)	"
Verizon	Arrowsmith	727 (309)	"
Verizon	Atlanta	648 (217)	"
Verizon	Bellflower	722 (309)	"
Verizon	Bloomington East	557,661,662,663,664,665,766 (309)	"
Verizon	Bloomington Main	566,557,766,820,821,823,827,828,829,994 (309)	"
Verizon	Carlock	376 (309)	"
Verizon	Chenoa	945 (815)	"
Verizon	Colfax	723 (309)	"
Verizon	Congerville	448 (309)	"
Verizon	Cropsey	377 (309)	"
Verizon	Downs	378 (309)	"
Verizon	Ellsworth	724 (309)	"
Verizon	Fairbury	692 (309)	"
Verizon	Farmer City	928, 929 (309)	"
Verizon	Fisher	846 (217)	"
Verizon	Foosland	846 (217)	"
Verizon	Goodfield	965 (309)	"
Verizon	Heyworth	473 (309)	"
Verizon	Hudson	726 (309)	"
Verizon	LeRoy	962 (309)	"
Verizon	Lexington	365 (309)	"
Verizon	McLean	874 (309)	"
Verizon	Minier	392 (309)	"
Verizon	Normal	268,433,434,436,451,452,454,735,763,862,888 (309)	"
Verizon	Saybrook	475 (309)	"
Verizon	Stanford	379 (309)	"
Madison River	Bloomington/Normal	834 (309)	"

**INTERGOVERNMENTAL AGREEMENT
BETWEEN THE BOARD OF TRUSTEES OF ILLINOIS STATE UNIVERSITY
AND
MCLEAN COUNTY EMERGENCY TELEPHONE SYSTEM BOARD
AND
McLEAN COUNTY CENTRALIZED COMMUNICATIONS CENTER
OPERATIONAL BOARD**

FOR 9-1-1 EMERGENCY COMMUNICATIONS

WHEREAS, The Board of Trustees of Illinois State University (hereinafter Illinois State University) has been its own E911 System since April 1993 and having been advised by Illinois Commerce Commission that it can no longer operate as its own E911 System; and,

WHEREAS, the Constitution of the State of Illinois, Article VII, Section 10 and 5 ILCS 220 et seq. permits and encourages intergovernmental cooperation and agreements; and,

WHEREAS, Illinois State University has upon discussion with the Illinois Commerce Commission agreed to join the McLean County Emergency Telephone Systems Board (hereinafter "ETSB") as a Public Safety Answering Point; and,

WHEREAS, (ETSB) has been advised by the Illinois Commerce Commission to bring Illinois State University into the County E9-1-1 System; and,

WHEREAS, Illinois State University and ETSB agree that Illinois State University will be a Public Safety Answering Point (ISU PSAP); and,

WHEREAS, Illinois State University, and the ETSB desire to cooperatively work together to insure that the Illinois State University community along with the Countywide Enhanced 911 emergency call system continues to provide emergency 911 services consistent with the laws and regulations of the State of Illinois; and,

WHEREAS, Illinois State University and the ETSB agree that the ETSB will provide funding to Illinois State University for the operations of the ISU PSAP including E-911 equipment and software. ETSB acknowledges that Illinois State University has been paying surcharges to McLean County 9-1-1 since its inception in the early 1990's and to date has never received any funding from those surcharges for the operation of E9-1-1; and

WHEREAS, the McLean County Centralized Communications Center Operational Board (hereinafter "Metcom") agrees to serve as the back-up public safety answering point for the ISU PSAP; and

WHEREAS, Illinois State University, the ETSB and Metcom agree that it is in the best interest of all parties to this Intergovernmental Agreement to put in writing the terms and

conditions by which Illinois State University, the ETSB and Metcom shall cooperatively work together to provide a smooth transition of Illinois State University Police Department from its own stand alone 9-1-1 system to that of an integrated Public Safety Answering Point within McLean County's 9-1-1 System and thereby, provide uninterrupted Enhanced 9-1-1 service to the Illinois State University community;

IT IS HEREBY AGREED AND UNDERSTOOD by Illinois State University, the ETSB and Metcom as follows;

ARTICLE I

Illinois State University agrees to meet all requirements set forth in State law and regulations administered by the ETSB for the proper training of Illinois State University Police Department's employees in Enhanced 911 emergency call taking and dispatch of the appropriate emergency services personnel in accordance with Section 725.505(j) of the Rules of the Illinois Commerce Commission. Illinois State University also agrees to pay for such training.

All 9-1-1 calls from properties owned and/or operated by Illinois State University will be routed to the ISU PSAP. If for any reason, the call is received at another PSAP and pertains to emergency services to be provided by Illinois State University, the call will be transferred to the ISU PSAP, if possible, via 9-1-1 system; or in the event the 9-1-1 system fails, by the PSAP's seven digit telephone number, or by a common radio frequency. Should the ISU PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based upon this Interagency Agreement with the PSAP, be automatically forwarded by the 9-1-1 hardware/software to a backup PSAP for dispatch purposes.

Illinois State University agrees to maintain the reports of all 9-1-1 calls and the disposition of each 9-1-1 call received. Illinois State University further agrees to maintain such records as required by the ETSB and the State of Illinois. Illinois State University will surrender those records in a reasonable time period to the ETSB upon request.

Illinois State University and the ETSB agree that once an emergency unit has been dispatched in response to a request through the 9-1-1 system, such unit shall render services to the requesting party without regard to the location of the caller. This paragraph is understood to be conditional upon acceptance of the call by either the ISU PSAP or another County E9-1-1 PSAP. If any PSAP Telecommunicator refers a call to the ISU PSAP which is clearly outside the ISU Police jurisdictional boundaries, the ISU PSAP Telecommunicator may refuse to respond by immediately notifying the transferring PSAP Telecommunicator that the ISU Police Department will not respond and, if possible, provide advice as to which jurisdiction should receive the call.

Illinois State University, the ETSB and Metcom agree that MetCom will serve as the back-up public safety answering point for Illinois State University in accordance with Section 725.505 of the Rules of the Illinois Commerce Commission.

Illinois State University, the ETSB and Metcom agree that MetCom will answer any Enhanced 911 land line emergency calls that are automatically transferred by Illinois State University to MetCom after 10 seconds in accordance with Section 725.505(v) of the Rules of the Illinois Commerce Commission.

Illinois State University, the ETSB and Metcom agree that MetCom will notify the ISU PSAP with regard to wireless 911 calls received in which fire and or medical units are dispatched. The notification to ISU PSAP will occur immediately after dispatch of any fire and or medical units to Illinois State University and/or any property owned or operated by Illinois State University, unless the ISU PSAP center is unable to operate due to mechanical failure, man-made disaster, or natural disaster.

Illinois State University, the ETSB and Metcom agree that MetCom will, in a timely manner, dispatch the necessary emergency services for any Enhanced 911 land line emergency calls that are automatically transferred to MetCom by the ISU PSAP's dispatch center without preference to the location of the caller in accordance with Section 725.505(t) of the Rules of the Illinois Commerce Commission.

Illinois State University, the ETSB and Metcom agree that MetCom will immediately assume responsibility for handling all Enhanced 911 land line calls in the event that Illinois State University's dispatch center is unable to operate due to mechanical failure, man-made disaster, or natural disaster in accordance with Section 725.505 of the Rules of the Illinois Commerce Commission. This response shall continue until such time as personnel from Illinois State University arrive at MetCom to assume dispatch services for Illinois State University Police.

It is understood and agreed that no party to this Agreement shall be legally liable for any negligent or wrongful acts either of commission or omission, chargeable to the other, unless such liability is imposed by law and this Agreement shall not be construed as seeking to either enlarge or diminish any obligation or duty owed by one party against the other or against third parties. It is agreed by the parties that Illinois State University does not waive its sovereign immunities. It is also agreed by the parties that the ETSB and Metcom do not waive their protection under the Local Governmental and Governmental Employees Tort Immunity Act.

No party to this Agreement shall be considered an employee or agent of the other party, and each party assumes full responsibility for the actions of its personnel, and is solely responsible for their supervision, daily direction and control, payment of salary (including withholding income taxes and social security), worker's compensation and disability benefits.

ARTICLE II

The ETSB hereby agrees to abide by the following terms and conditions of this Intergovernmental Agreement:

The ETSB agrees to provide the required 911 telephone trunk circuits that route Enhanced 911 emergency land line calls to the public safety answering point, and to pay any and all costs associated with the annual maintenance and service costs. ETSB agrees to pay any additional costs that may occur in integrating Illinois State University's current equipment into the county-wide 9-1-1 system, allowing Illinois State University to operate as a public safety answering point.

ETSB agrees to provide to Illinois State University any and all necessary funding necessary to maintain and provide present and/or future upgrades to E-911 equipment/software for 911 operations.

ARTICLE III

Illinois State University hereby agrees to abide by the following terms and conditions of this Intergovernmental Agreement:

Illinois State University shall provide to the ETSB proof of a General Liability and Errors and Omissions policy underwritten by an insurance company and in a form acceptable to the ETSB in the amount of not less than \$1,000,000 dollars per occurrence.

Proof of said insurance specified above shall be mailed or delivered to the McLean County 9-1-1 Administrator's Office, 2411 Empire St. Bloomington, Illinois 61704, upon request.

ARTICLE IV

The parties agree that the provisions of the Title 83, Chapter 1, Subchapter f, Part 725 of the Illinois Administrative Code ("Rules of the Illinois Commerce Commission") are attached hereto and incorporated by reference as Exhibit A to this Intergovernmental Agreement. Any conflict between the provisions of this Intergovernmental Agreement and the Rules of the Illinois Commerce Commission or State law shall be resolved in favor of the Rules of the Illinois Commerce Commission or State law. The parties further agree to be bound to any amendments that may be made to such Rules of the Illinois Commerce Commission and State law.

ARTICLE V

This Intergovernmental Agreement is severable, and the validity or unenforceability of any provision of this Agreement, or any part hereof, shall not render the remainder of this Agreement invalid or unenforceable.

ARTICLE VI

No party shall have the right to assign this Agreement without the prior written consent of the other parties. This Intergovernmental Agreement shall be binding

upon the parties until and unless amended in writing by agreement of the parties, provided; however, that any party may unilaterally terminate this Agreement for any reason, in writing to the other party, with six (6) months' written notice to the other party so long as such termination does not violate the Rules of the Illinois Commerce Commission or State law.

ARTICLE VII

This Intergovernmental Agreement shall be binding upon the parties hereto and upon their successors in interest, assigns, and representatives of such parties.

ARTICLE VIII

This Agreement constitutes the entire agreement and understanding of the parties with respect to its subject matter. No prior or contemporaneous agreement or understanding will remain in effect. This Agreement shall be governed by the laws of the State of Illinois.

ARTICLE IX

Notices or communications required or permitted by this Agreement shall be directed to the parties at the following addresses:

To Illinois State University:

Sgt. Bonnie Devore_

Illinois State University Police Department

Campus Box 9240

Normal, Illinois 61790

To the ETSB:

To Metcom:

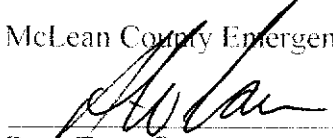
ARTICLE X

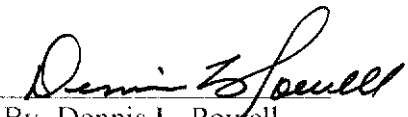
This Agreement shall continue in full force and effect commencing upon the date of the last party to this Agreement has signed until such time as it may be amended or revised, or terminated as provided above.

Each of the undersigned certify that they are qualified agents of the public safety agency and governmental entity represented therein, authorized to act on behalf of and bind same herein.

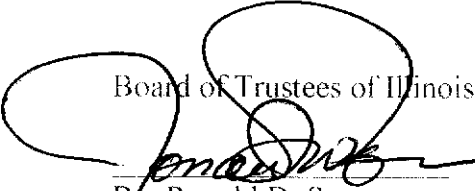
ENTERED INTO BY AND BETWEEN

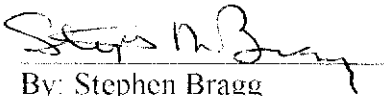
McLean County Emergency Systems Board (ETSB)


By: Tony Cannon
Title: Interim 9-1-1 Administrator
Date: 7/24/07


By: Dennis L. Powell
Title: Chairperson, ETSB
Date: 24 July 07

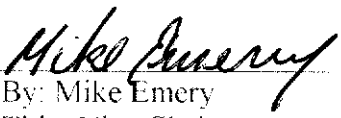
Board of Trustees of Illinois State University:


By: Ronald D. Swan
Title: Chief of Police
Date: 12 June 2007


By: Stephen Bragg
Title: VP of Finance & Planning
Date: _____

McLean County Centralized Communications Center Operational Board (Metcom)


By: Mark Peterson
Title: Chairperson, Metcom
Date: 10 AUGUST 2007


By: Mike Emery
Title: Vice Chairperson
Date: 08/10/07

**INTERAGENCY AGREEMENT
BETWEEN METRO MCLEAN COUNTY CENTRALIZED
COMMUNICATIONS CENTER**

AND

**MCLEAN COUNTY EMERGENCY TELEPHONE SYSTEM BOARD
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This Agreement is made by and between the McLean County Emergency Telephone System Board (hereinafter called the "ETSB") and the Metro McLean County Centralized Communications Center (hereinafter called "METCOM") to ensure the effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 calls from within the corporate limits of Anchor, Arrowsmith, Bellflower, Carlock, Chenoa, Colfax, Cooksville, Cropsey, Danvers, Downs, Ellsworth, Gridley, Heyworth, Hudson, LeRoy, Lexington, McLean, Normal, Saybrook, Shirley, Stanford, Towanda and all other unincorporated areas in McLean County (hereinafter called the "AGENCIES") will be routed to the METCOM PSAP. If, for any reason, the call is received at another PSAP and pertains to emergency services provided by the Agencies, it will be transferred to the METCOM PSAP, if possible, via the 9-1-1 system or that failing, by the PSAP's seven digit telephone number or by a common radio frequency. Should the METCOM PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on the Interagency Agreement with the PSAP, be automatically forwarded by the 9-1-1 hardware/software to a backup PSAP for dispatch purposes. The Agencies will be responsible for maintaining a dispatch frequency that is accessible by the METCOM PSAP.

CALL HANDLING

Emergency 9-1-1 related calls from within the areas served by the Agencies shall be dispatched from the METCOM PSAP to the Agencies via one of the following methods:

Primary: Radio Frequency 859,7625 TRUNKED (VOICE)

Secondary: Radio Frequency Mobile Data Terminal (DATA) 800.00

The Agencies hereby agree to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the ETSB and the rules and regulations established by the Illinois Commerce Commission and other applicable agreements. METCOM agrees to provide tapes, records and other documentation as required by the ETSB to the ETSB to ensure proper 9-1-1 operations. METCOM agrees to cooperate with the ETSB during investigations of 9-1-1 operations by the METCOM PSAP.

The METCOM PSAP agrees to provide dispatch services for 9-1-1 calls received by it for the Agencies in accordance with the terms of this agreement. Under no circumstances is the McLean County ETSB responsible for the dispatching of any call.

In the event that one or more of Agencies are unable to respond to a 9-1-1 call from within their jurisdiction(s), the METCOM PSAP Telecommunicator shall be responsible for advising the caller or the Telecommunicator relaying the information or transferring the call that they are attempting to reassign the 9-1-1 call to another Agency.

If the METCOM PSAP Telecommunicator is aware of an Agency's Department(s) which has agreed to respond to another Agency's 9-1-1 calls, in addition to or in place of that Agency's Department, and METCOM is currently responsible for dispatching that Agency's Department, then METCOM PSAP shall accept and dispatch the 9-1-1 call.

If the Agency's Department(s) which has agreed to respond to another Agency's 9-1-1 calls in addition to or in place of the Agency's Department and such Agency's Department is not currently dispatched by the METCOM, then the METCOM Dispatcher shall be responsible for notifying the PSAP that is responsible for the dispatching of this Agency's Department of the assignment, so that a proper dispatch can be made.

The Agencies agrees to keep the McLean County ETSB advised of any changes in its services, including, but not limited to, location, phone number, and department head, that might impact the operation of the McLean County 9-1-1 system. Such notification shall be provided in advance of any changes made, if possible.

The METCOM PSAP agrees to provide the same level of service to the hearing impaired caller as that provided to other callers, in accordance with the mandates of the Americans with Disabilities Act.

INSURANCE

METCOM PSAP shall provide a General Liability and Errors and Omissions policy underwritten by an insurance company and in a form acceptable to McLean County ETSB in the amount of not less than \$1,000,000 per occurrence. The McLean County ETSB, officials, employees, agents and volunteers, shall be included as "Additional Insureds" in these policies.

In the event a "deductible" is applied under said insurance policy to claim expense or damages against an "Additional Insured", METCOM PSAP shall pay the full amount of the deductible applied, on behalf of the "Additional Insured".

In the event said insurance policy(s) does not respond to any such legal action against an "Additional Insured", or should such legal action include a claim for "willful or wanton" misconduct, or any other uninsured claim, METCOM PSAP shall hold the McLean County ETSB and any of the "Additional Insureds" harmless, and shall, at its own expense, defend and protect them from any expense or loss not covered by the METCOM PSAP insurance policy

The actual policy as specified above should be mailed or delivered to the McLean County 9-1-1 Administrator's Office, 2411 East Empire Street, Bloomington, Illinois 61704.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditioned upon acceptance of the call by the Agencies. If any PSAP Telecommunicator refers a call to the METCOM PSAP Telecommunicator which is clearly outside of the Agencies jurisdictional boundaries, the METCOM PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the Agencies will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The parties hereto expressly agree that 9-1-1 shall be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

It shall be the responsibility of the METCOM PSAP to maintain the report of the call and the disposition of each 9-1-1 call received. It shall be the responsibility of the METCOM PSAP to maintain such records as required by the McLean County ETSB and the State of Illinois and to surrender those records to the McLean County ETSB when requested.

EXECUTION

Each of the undersigned certify that they are a qualified agent of the public safety agency, or government entity represented therein, authorized to act on behalf of and bind said public agency or government entity.

ENTERED into by and between McLean County Emergency Telephone System Board and the Metro McLean County Centralized Communications Center Operational Board.

McLean County Emergency Telephone System Board ("ETSB"):


By: Dennis L. Powell
Dennis L. Powell
Title: Chairman, ETSB

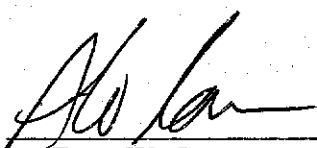
By: William H. Gamblin
William H. Gamblin
Title: 9-1-1 Administrator

Date: Dec 21, 2005

Date: Dec 21, 2005

**Metro McLean County Centralized Communications Center Operational Board
("METCOM"):**

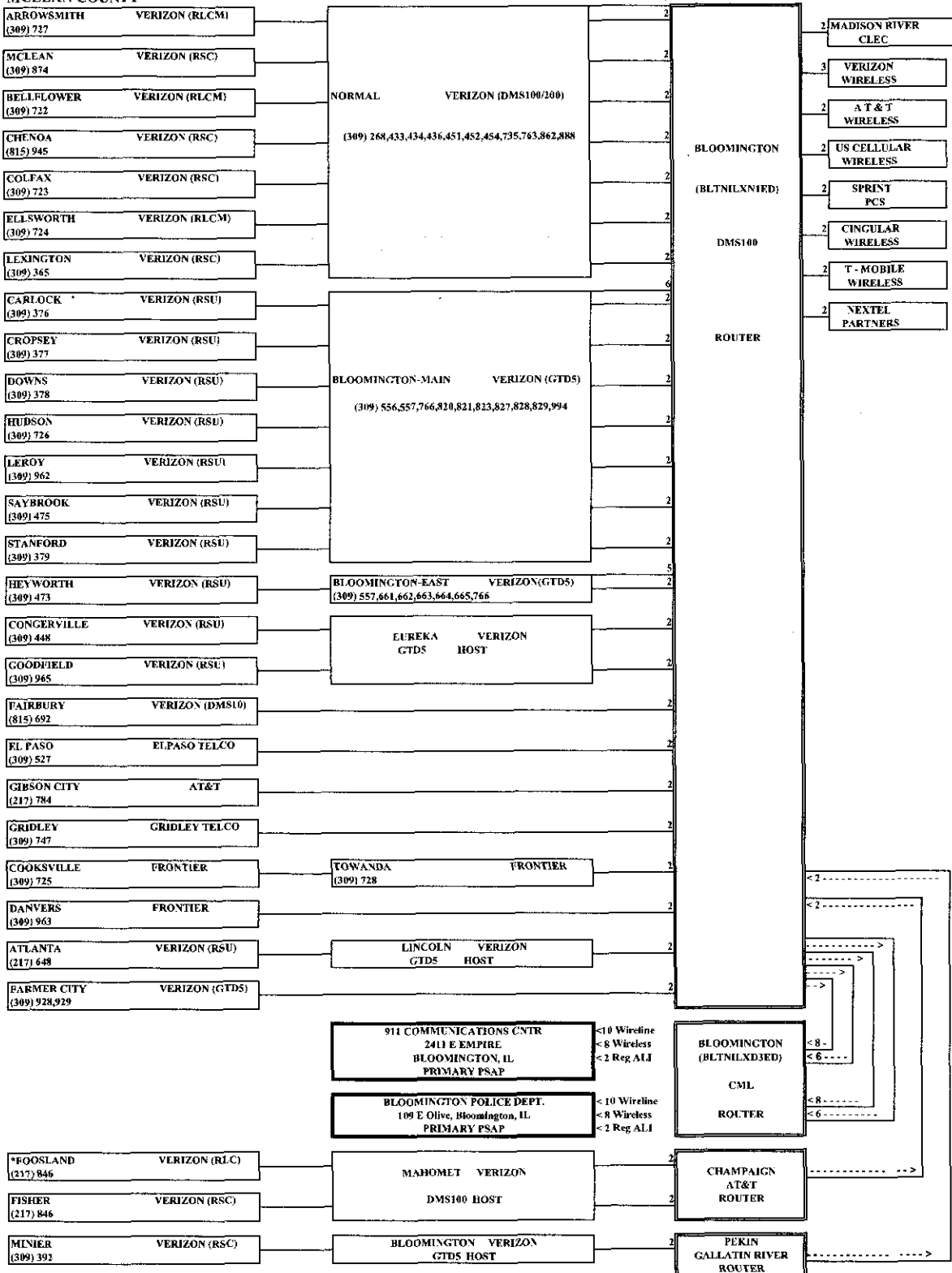
By: 
Mark Peterson
Title: Chairman, METCOM

By: 
Tony W. Cannon
Title: Director, METCOM

Date: Dec. 9, 2005

Date: 12/9/05

MCLEAN COUNTY



* No Access lines.

TOTAL ACCESS LINES: 61,045

VERIZON PROPRIETARY INFORMATION ONLY RELEASEABLE TO ETSB OFFICIALS AND ILLINOIS COMMERCE COMMISSION.
12/2007 - Yearly Diagram

**Testing Program
McLean County Modification**

ISU PSAP is located within McLean County that currently meets the ICC error ratio for 911 databases. As addressing within ISU jurisdiction is completed, the following test plan will be used to ensure that 911 calls are properly routed and that all equipment is in order and transfers can be made between other PSAPs.

Test Plan for ISU PSAP

1. All Telecommunicator positions will be tested to ensure:
 - a. ANI/ALI is receive normally.
 - b. 911 calls can be answered at the position.
 - c. All functions of hold, transfer and hang up work properly.
 - d. PSAP to PSAP transfers made contain voice and data that are properly received and displayed.
2. Test calls will be made.
3. A full generator and UPS test will be conducted to ensure all critical equipment is connected to the back up generator and UPS System.
4. Backup capabilities shall be tested:
 - a. To ensure equipment works correctly
 - b. To ensure PSAP has equipment needed to meet backup capability.
 - c. To ensure the network will transfer calls properly.
 - d. To ensure SOPs meet the requirement for opening and operating the PSAP.
5. Addressing issues, if they exist, will be attended to by ISU with the assistance of the McLean County 911 Addressing technician upon discovery.

